

# myLTSA Services

The Land Title and Survey Authority of British Columbia (LTSA) offers two myLTSA services:

**1 myLTSA Enterprise** is ideal for professionals, government and business customers who require access to the full suite of the LTSA's Electronic Services.

**2 myLTSA Explorer** is ideal for customers who order less than 40 title searches, documents, or plans annually, and who do not order historical titles.

Compare the features of both services to determine which one best meets your needs.

Available Services	myLTSA ENTERPRISE	myLTSA explorer
Titles, Documents and Plans	✓	✓
Title Search Methods	Parcel identifier (PID), short legal description, charge number, owner name, title number	Parcel identifier (PID), title number
ParcelMap BC Search	Civic address, plan number, parcel identifier (PID), parcel identification number, jurisdiction and roll number, legal description	Civic address, plan number, parcel identifier (PID), parcel identification number, jurisdiction and roll number, legal description
Historical Records	✓	✗
Electronic Filing	✓	✗
Scan on Demand Service	✓	✗
Tax Certificates Online	✓	✗
Index Search (Strata General Index, Power of Attorney, Mortgage/Charge Terms)	✓	✗
Land Owner Transparency Registry Search	✓	✓
eStrataHub	✓	✗
Account Features		
Order Limit	Unlimited	40 titles per year
Number of Users	Unlimited	Single
Payment Method	Deposit account via electronic funds transfer, prepaid draw down account	Visa, MasterCard, pay as you go
Order Retention	7 days in myLTSA Inbox	7 days in Order History
Service Fee	\$1.75 per transaction	\$2.90 per transaction
System Requirements		
Web Browsers	Google Chrome, Microsoft Edge, and Mozilla Firefox	
Operating Systems	Windows PC platforms: Windows 8 or 10 with the latest service pack installed	
Registration Information		
Online Registration	<a href="https://myltsa.ltsa.ca/enterprise">https://myltsa.ltsa.ca/enterprise</a>	<a href="https://myltsa.ltsa.ca/explorer">https://myltsa.ltsa.ca/explorer</a>
Registration Requirements	Organization legal name, business number and primary contact information	User contact information including email address
Account Setup Period	3-5 days to process initial funds transfer to activate account	Immediate
Help Resources	myLTSA Enterprise Help	myLTSA Explorer Help

## Need Help?

Call myLTSA Technical Support at 1-877-577-LTSA (5872) and select menu option 3.