# Land Title and Survey Authority of British Columbia

#### Creating value in the public interest

LTSA is a publicly accountable, statutory corporation responsible for operating the land title and survey systems of BC. These systems provide the foundation for all real property business and ownership in the province.

LTSA creates value by supporting security and certainty of title through efficient registration of land title interests and survey records and by providing access to reliable land information.

For LTSA, maintaining the trust and confidence of stakeholders and customers is paramount and is supported through an open and accountable governance structure.

Since its creation 20 years ago, LTSA has focused on delivering efficient and accurate systems, continuing to expand online services and regularly introducing system improvements to meet customer needs.

Recognized as one of BC's Top Employers for 7 consecutive years (2019 – 2025)

# By the Numbers



LTSA processed over **5.7** million transactions in 24/25 including land title search and filings.

Over **95%** of land title applications were processed online, resulting in efficient and accurate registrations.

LTSA submitted **\$35.9** million as a portion of fee revenue to the Province from transactions processed in the fiscal year.



LTSA has reinvested **117%** of earned operating income since 2005 in capital projects improving land title and survey systems in BC.

**78%** of respondents rated their experience with LTSA as 'excellent' or 'very good' in the 2024 Customer Relationship Health Survey. LTSA uses results from the survey to help identify future improvements.

# **Operating Agreement Metrics**

Since LTSA's establishment in 2005, all performance targets established by the Province have been met or exceeded.

Average Processing Time		
	Target	FY2024 Actual
Land Title Act Instruments	6 business days	3.3 business days
Land Act Surveys	21 business days	4.5 business days
Crown Grants	21 days	5.3 business days

### LTSA.ca

Innovation | Integrity | Trust



## **About LTSA**

Board Chair: Robert Simmons

President and CEO: Al-Karim Kara

**Offices:** Victoria, New Westminster, Kamloops, Vancouver

#### **Registry & Property Solutions:**

- Land Title Registry
- Surveyor General services
- Land Owner Transparency Registry
- Condo and Strata Assignment Integrity Register
- ParcelMap BC
- AutoProp

# Mission

We deliver innovative trusted expertise and reliable land-related solutions to support the economy in the public interest.

# Vision

A real property market that is trusted and transparent.

